

NONIN OXIMETER TROUBLESHOOTING

2120

- 1) The device will not activate.
 - a) Plug in the device to recharge its battery, or replace the battery.
- 2) You are unable to obtain a green pulse display on the bar graph.
 - a) Reposition the sensor or apply the sensor to a different finger, and keep the sensor motionless.
 - b) Warm the sensor application site.
 - c) Allow the hand to rest comfortably without squeezing or pressing the sensor on a hard surface.
 - d) Shield the sensor from any light source.
 - e) Reduce or eliminate any possible interference from one of the following sources:
 - arterial catheter
 - blood pressure cuff
 - electrosurgical procedure
 - infusion line
- 3) The Pulse Oximeter Sensor LED appears.
 - a) Reposition the sensor or apply the sensor to a different finger, and keep the sensor motionless.
 - b) Warm the sensor application site.
- 4) An error code appears in the display area.
 - a) Turn the unit off and back on again to remove error code.
 - b) If the error persists, disconnect battery & AC, and then reconnect the power and turn unit on.
 - c) The device encountered an error. See “Error Codes Table” in your manual.
- 5) The NIBP cuff overinflates and detaches from either the device or the hose; blood pressure readings are not displayed.
 - a) Ensure that the cuff is applied and positioned correctly. See “NIBP Cuff Selection” and “NIBP Cuff Placement” in your manual for more information.
 - b) Ensure that the appropriate cuff size is selected.
- 6) The device is in Alarm mode, but no audible alarms can be heard.
 - a) Press the Alarm Silence button to activate alarm volume, or wait for two minutes, the alarm tones will automatically activate.
 - b) Adjust the alarm volume, or return option switch 2 to the DOWN position if audible alarms are required.
- 7) The device will only operate when it is plugged in.
 - a) Plug in the AC Power Supply to charge the battery.
 - b) Check that the battery pack is properly connected to device.

If any of these solutions do not correct the problem with your 2120, please contact NONIN Technical Service at (800) 356-8874 or (763) 553-9968.