

NONIN OXIMETER TROUBLESHOOTING

9700

- 1) Device will not activate.
 - a) Check that the battery pack is properly connected to device.
 - b) Plug in the device AC power supply to charge the battery pack. New battery packs must complete one charge/discharge/recharge cycle before the Battery LED displays the actual capacity.
- 2) Unable to obtain a green pulse display on the bar graph.
 - a) Reposition the sensor or apply the sensor to a different finger, and keep the sensor motionless.
 - b) Warm the sensor application site.
 - c) Allow the hand to rest comfortably without squeezing or pressing the sensor on a hard surface.
 - d) Shield the sensor from any light source.
 - e) Reduce or eliminate any possible interference from one of the following sources:
 - arterial catheter
 - electrosurgical procedure
 - infusion line
- 3) A dash (-) appears in the %SpO₂ display.
 - a) Reposition the sensor or apply the sensor to a different finger, and keep the sensor motionless.
 - b) Warm the sensor application site.
- 4) An error code appears in the display area.
 - a) Turn the unit off and back on again to remove error code.
 - b) If the error persists, disconnect battery & AC, and then reconnect the power and turn unit on.
 - c) The device encountered an error. See “Error Codes Table” in your manual.
- 5) The unit is in Alarm mode, but no audible alarms can be heard.
 - a) Press the Alarm Silence button to activate alarm volume, or wait for two minutes; and alarm tones will automatically activate.
 - b) Adjust the alarm volume, or return option switch 1 to the DOWN position if audible alarms are required.
- 6) The device does not record data.
 - a) The battery is low. Recharge the battery.
 - b) The battery is missing.
 - c) Check that the battery pack is properly connected to device.

If any of these solutions do not correct the problem with your 2120, please contact NONIN Technical Service at (800) 356-8874 or (763) 553-9968.